	Requirement	Reporting Start Date	Reporting End Date	Other Information
Retirement (from	Notification of retirement benefits 1	Retirement Date	Date Retirement	
Active)	month from the date of retirement if on		Options are Printed	
	or after Normal Pension Age		& Sent	
	or			
	2 months from the date of retirement if			
	before Normal Pension Age			
Retirement (from	Notification of retirement benefits 1	Retirement Date	Date Retirement	
Deferred)	month from the date of retirement if on		Options are Printed	
	or after Normal Pension Age		& Sent	
	or			
	2 months from the date of retirement if			
	before Normal Pension Age			
Deaths	Calculate and notify dependant(s) of	Receipt of Death	Date Confirmation of	We report on the first payment made in
	amount of death benefit as soon as	Certificate	Death Benefits	respect of a death case only, for example,
	practicable but no more than 2 months		Payable are Printed	we may have all necessary information to
	from becoming aware of death, or from		& Sent	pay the surviving spouse a pension but may
	date of request by third party (eg.			be waiting for further information, such as
	personal representative).			probate, to enable us to pay the death
				grant or vice versa.
Refund of	To inform members who leave the	n/a	n/a	APF should always be 100% compliant with
Contributions	scheme of their leaver rights and			this as on receiving a leaver notification we
	options as soon as practicable and no			immediately write to a member to notify
	more than 2 months from the date of			them of their right to a refund/deferred
	initial notification of leaving.			benefit or to give them the opportunity to
				advise us where they have re-joined the
				LGPS with another Employer/Authority.
Deferreds	To inform members who leave the	n/a	n/a	APF should always be 100% compliant with
	scheme of their leaver rights and			this as on receiving a leaver notification we
	options as soon as practicable and no			immediately write to a member to notify
	more than 2 months from the date of			them of their right to a refund/deferred
	initial notification of leaving.			benefit or to give them the opportunity to
				advise us where they have re-joined the
				LGPS with another Employer/Authority.

Transfers In	Obtain transfer details for transfer in, and calculate and provide quote to member within 2 months from the date of request.	Date of Request from Member	Date Transfer In Options are Printed & Sent	The clock is stopped on the Legal Requirement Reporting for the period that we are waiting for the transfer value from the sending scheme
Transfers Out - Notification	Provide details of transfer value for transfer out on request within 3 months from the date of request.	Date of Request from Member	Date Transfer Quotation is Printed & Sent	
Transfers Out - Payment	Make Payment of Transfer Value within 6 months of the relevant date. The relevant date is the date of the transfer value quote that was previously provided where they have elected to proceed with the transfer within the 3 month guarantee period, or is the date of processing the payment where they have elected to proceed with the transfer outside of the 3 month guarantee period.	Relevant Date of Transfer	Date Confirmation of Transfer Payment is Printed & Sent	
Estimates	Provide benefit quotations on request for retirements as soon as practicable, but no more than 2 months from date of request (unless there has already been a request in last 12 months).	Date of Request from Member	Date Estimate is Printed & Sent	APF policy on this is to provide one free estimate per year where the request is within 1 year of the intended retirement date. All other requests are chargeable in line with our policy
Divorce - Quotations	Provide a cash equivalent transfer value for divorce purposes within 3 months from the date of request.	Date of Request from Member/Solicitor	Date Letter is Printed & Sent	
Divorce - Actuals	Apply a pension sharing order within 4 months of receiving all of the necessary information required to implement	Date Documentation Received	Date Confirmation of Order being Implemented is Printed & Sent	The clock is stopped on the Legal Requirement Reporting for any period where we are waiting for payment of the fees to implement the order from the member.
Starters	Provide new starters with a membership certificate within 2 months from date of starter notification being received	Date of Starter Notification	Date Letter is Printed & Sent	